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Tolstoi, MB

Created by LaSalle, Claire, last modified by Wilson, James on Aug 22, 2022

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1. Introduction

Verified correct as of: July 2021





The port of Tolstoi is located on Highway 59, six kilometres south of the town of Tolstoi, heading into the state of Minnesota. It is the first port East of Emerson, and is staffed by six Border Services Officers. Hours of operation are 8:00 hrs to 22:00 hrs, seven days a week. When the port closes at night, officers lock a swinging gate that closes off the highway north bound. Officers at the corresponding American port of Lancaster, MN, operate 08:00 hrs to 17:00 hrs, seven days a week and have gates that close both the north and south bound lanes.

The first Customs House was built in 1950 in the town of Tolstoi. Four years later, the first building was built at the border. In 1975, the present metal and glass building was constructed, and has had some renovations and changes made to it, most recently an office was added, and two public washrooms were converted to our gun room.

The port processes a wide array of traffic, from 48 hour travellers coming back from the casino's down south, seasonal campers, snow birds, private vehicles travelling from Eastern Canada driving through the U.S. in transit, to motorcycle clubs, motor cross drivers, funny car and stock car racers, and vintage car show enthusiasts.

We also process a number of commercial traffic on a daily basis, mainly consisting of scrap haulers, corn and grain haulers, along with a number of businesses and individuals submitting B3 type entries. Lancaster, MN., is located 10 miles south of the port of Tolstoi, has a number of parcel pick up spots for individuals ordering online purchases for which B15's are generated.

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2. General Information

✓ Verified correct as of: Apr 2018

2.1 Major Access Routes (Canadian / US)

- Highway 59

2.2 Hours of Operation

- **Covid Reduced Hours**
 - 08:00 to 18:00
- **Travellers:**
 - 08:00 - 22:00
 - Monday - Sunday
- **Commercial:**
 - 08:00 - 17:00
 - Monday - Friday (except holidays)
 - Saturday - Closed
 - Sunday - Closed

2.3 Opposite US Port of Entry

- Lancaster, MN <https://www.cbp.gov/contact/ports/lancaster-minnesota-3430>

2.4 Number of Primary Inspection Lines (PIL) booths, designated bilingual lanes, Secondary

Primary	Lanes
Passenger-Only	1
Commercial-Only	1
Mixed (Passenger/Commercial) including Bi-Level	
Bus-Only	
Dedicated Nexus/Trusted Travellers	
Total Number of Lanes at the Port	2
<i>Of the total number of lanes, the number of lanes designated bilingual</i>	

Tolstoi does not currently have a PIL booth.

Secondary	
Secondary Examination Capacity (This is the # of vehicles that can be parked in the secondary examination area)	2
Examination Bays	N/A
Other (please specify)	N/A

2.5 Contraband Detection Equipment

- s.37

2.6 Detector Dog Teams Available

- s.37

2.7 Signage

- N/A

2.8 Interpreters On-site

- None

2.9 Non-governmental organizations for government sponsored refugee reception

- None

2.10 Trusted Travellers Programs available

- None

2.11 Greeters and Queuing Officers

- None

2.12 Key Stakeholders

- United States Customs and Border Protection (U.S. CBP)
- RCMP
- Manitoba Infrastructure and Transportation
- Manitoba Trucking Association

2.13 Other Government Departments (OGDs) On-site

- None

2.14 CBSA On-site Function

- Traffic
- Commercial

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3. Human Resources

 Verified correct as of: Apr 2018

3.1 Staffing Level

Staffing Level	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-2020	FY 2020-2021	FY 2021-2022
Border services officers (BSOs)	7	7	7	-	-	-	-	5
Student BSOs	0	0	0	-	-	-	-	0
Superintendents	1	1	1	-	-	-	-	1
Chiefs	-	-	-	-	-	-	-	-
Director	-	-	-	-	-	-	-	-
Clerks and administrative support staff	-	-	-	-	-	-	-	-

Staffing Level	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-2020	FY 2020-2021	FY 2021-2022
Total Staff	8	8	8	-	-	-	-	6

Source: SMD

Updated: Apr 2018 by M. Bostrom

3.2 Number of staff bilingual and number of staff fluent in languages other than English and French

- 2 bilingual officers

3.3 Variable Shift Scheduling Agreement (VSSA) or Other

- VSSA 14 hour shifts

3.4 Local Training Initiatives to Improve Services Provided by Officers

- Orientation at time of hiring. SSET Training. PMV Training.
- Service Excellence Training

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4. Volumes and Statistics

 Verified correct as of: August 2022

4.1 Number of Travellers

Number of Travellers	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Traveller Total	72,183	66,346	61,142	57,396	55,713	55,778	3,838	7,219
Conveyance Total	-	-	-	-	29,010	28,023	3,656	5,970

Source: CMRS

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4.2 Number of Conveyance

Number of conveyance	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Trucks	3,432	3,790	3,760	3,617	3,740	3,749	2,923	4,084
Buses	16	15	11	16	2	3	0	0
Cars	34,302	31,781	29,079	28,368	25,268	24,271	733	1,886

Source: CMRS

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4.3 Peaks and Valleys

- unavailable

4.4 Number of Enforcement Measures

Enforcement Actions	FY 2012-13	FY 2013-14	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
K19 Traveller Seizures	15	14	*15	5	5	0	2	8	2	1
Narcotics / Drugs / Chemicals	0	0	*0	0	0	0	1	1	0	0
Prohibited Goods - Trav	15	17	5	22	7	26	4	13	0	0
K27s Hate Propaganda	0	0	0	0	7	0	-	-	-	-
K27s Obscenity	0	0	0	0	0	0	-	-	-	-
Child Pornography	0	0	*0	0	0	0	0	0	0	0
Forced Payments Traffic	40	41	33	11	7	20	-	-	-	-
K24 (previously) BSF 241 (starting 2013)	82	39	21	45	33	31	30	52	0	1

Source: CMRS - Traveller's cube, Enforcement Actions

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4.6 Documents issued related to the Food, Plant, and Animal Program

FPA Documents Tolstoi	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Number of FPA documents issued	0	0	0	0	13	0	0	0

Source: SMD

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4.7 Number of Immigration Documents

Type of Immigration Document	FY 2013-14	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Allowed to Leave	0	N/A	N/A	7	6	6	2	1	1
Inadmissibility Report (Sec. 44)	0	N/A	N/A	N/A	0	0	0	0	0
Refugee Claims	0	N/A	N/A	N/A	0	0	0	0	0
Student Permit	0	0	3	N/A	0	0	0	0	0
Work Permit	0	2	0	N/A	0	0	5	0	0
Permanent Resident	0	N/A	N/A	2	0	0	0	0	0
Visitor Record	0	1	10	2	4	0	0	0	0
TRP	0	0	1	N/A	0	1	0	0	0

Immigration issues are referred to the port of Emerson.

Source: Programs - Cognos (Data Warehouse)

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4.8 Forms Issued

Forms Issued	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
204 - Amending Accounting Docs (B2)	1	1	0	0
205 - ATA Carnets	0	0	0	0
206 - B116 Duty Free	0	0	0	0
207 - B117 Duty Free	0	0	0	0
208 - B13As Received	0	0	0	0
209 - BSF192s (E24) Issued	5	1	0	0
210 - BSF241s (K24) issued	30	52	0	1
211 - BSF242s (E44) Issued	0	0	0	0
212 - BSF375s (E99) Issued	3	0	0	0
213 - BSF433s (K23A) issued	0	0	0	0
214 - BSF715s (B15s) Issued	1,956	1,992	73	140
218 - E29Bs Issued	0	0	1	0
219 - Form 1 Issued - Exempt from RIV Program	41	26	0	7
220 - Form 1 Issued - RIV Program	21	24	3	5
221 - Form 3 Issued	13	0	0	0
223 - K21s Issued	1,143	1,107	516	620
224 - E667, E668, E677 Issued	9	2	0	1
225 - BSF186s (B4) Issued	8	6	0	0
227 - BSF616s (A23) Issued	0	0	0	0
228 - All other permits issued	3	37	0	3
229 - Y38 Issued	76	133	0	1

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4.9 Firearms Declared

Firearms	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Number of Non-Resident Firearm Declaration	172	171	0	56

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4.10 Number of Complaints/Commendations

	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-2020	FY 2020-2021	FY 2021-22
Complaints	1	-	-	3			3	
Commendations	0	-	-	0			0	

Source: Programs

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5. Risks

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The port of Tolstoi has identified the following port specific risks:

- While officers at Tolstoi have been trained in s.37
- Tolstoi has s.37

According to the 2013-14 National Border Risk Assessment, the Prairie Region is the largest CBSA area of operation covering almost 40% of Canada's geographic area, and the largest segment of the Canada-US border of any region. The Prairie Region's 34 land points of entry (POEs) span three provinces with s.37

s.37

s.37

Vulnerabilities

s.37

Volume Information. Tolstoi is the first port East of Emerson, and is staffed by seven border services officers. Hours of operation are 8:00 hrs to 22:00 hrs, seven days a week. Officers at the corresponding American port of Lancaster, operate during the same hours and have gates that close both the north and south bound lanes.

References: 2013-2014 National Border Risk Assessment, and Prairie Region Intelligence

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6. Future Patterns

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7. Other

For more information on Synthetic Opioids, please visit: [Synthetic Opioids \(incl. Fentanyl and Analogues\)](#)

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7.1 Business Continuity Planning:

- Business Continuity Plans were updated in October 2017

7.2 After Hours IT Services Available

- National Help Centre

7.3 Pertinent Information Related to the Infrastructure

- Building constructed in the mid-1970's
- Interior renovated in 2012

7.4 Miscellaneous

- s.37

Tolstoi Examination Statistics:

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Tolstoi Examinations Volumes	FY 2009-10	FY 2010-11	FY 2011-12	FY 2012-13	FY 2013-14	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18
Customs	5,287	4,784	5,086	5,016	3,931	3,581	3,614	3,157	2,982
Agriculture	29	19	35	32	29	84	119	12	7
Immigration	410	267	250	366	190	259	327	365	424
Health	18	8	20	8	9	3	12	10	0
OGDs	28	29	23	29	19	41	44	43	54
Examinations Total	5,772	5,107	5,414	5,451	4,178	3,968	4,116	3,587	3,467
Conveyance Examinations Total	2,515	2,218	2,443	2,230	1,958	1,863	1,829	1,505	1,621
All Exam Type Total	8,287	7,325	7,857	7,681	6,136	5,831	5,945	5,092	5,088

Source: CMRS

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land-border